INFORMATIONAL LETTER NO.1134

Governor

DATE: May 30, 2012

TO: Iowa Medicaid Habilitation and Home and Community Based Services

(HCBS) Waiver Providers (Excluding Individual Consumer Directed

Lt. Governor

Director

Attendant Care)

ISSUED BY: Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

RE: HCBS Quality Management and Technical Assistance Survey

Within the next week, a survey will be distributed to providers of waiver and habilitation services. The survey is intended to provide an opportunity for provider agencies to provide feedback based on their experience with the HCBS Quality Management and Technical Assistance unit.

A link to the online survey will be sent to providers via the e-mail address that was provided on the 2011 Provider Quality Management Self-Assessment. Each provider agency will have the opportunity to respond.

Responses collected will not be linked to an individual provider agency therefore participation in the survey is anonymous and voluntary. The survey results will be compiled and distributed to the Bureau of Long Term Care for review.

Provider agencies that do not receive a survey should contact <u>jjohnso@dhs.state.ia.us</u> if they wish to participate.